



## COVID-19 INFO

### What does vacation in Monte Triplex mean?

- A holiday far away from the daily chaos!
- A holiday with relaxation & movement!
- A holiday in the beautiful nature!
- An environmentally holiday!
- A holiday with character!

We're heading towards a new normal, finding strength in our unity and employing measures necessary to ensure safety. Some things are different; many things might be new.

**Of course, we take great care to ensure that we, in the Monte Triplex, don't give the corona virus any more chance!** Numerous measures are taken to ensure the highest quality in combination with safety and protection. Our Covid-19 measures are adapted to the recommendations of the WHO (World Health Organization) and regional and national health and hygiene regulations.

### General

- Check in: we'll ask you all the info at the moment of your reservation confirmation by mail, to speed up the procedure upon arrival. To ensure compliance with physical distances, check-in operations must be made by a single guest.
- There is a distance of 1 metre to other people throughout the hotel. This is given at all times.
- Mouth and nose protection are obligatory on all the common areas of the hotel, including ski-room.

- Mouth and nose protection compulsory applies to the buffet area. You can take off mouth and nose protection when you are seated at the table of the restaurant/bar.
- Our employees are highly sensitized and wear a mouth-and-nose protection.
- In the whole building you will find the possibility to disinfect your hands.
- All rooms in the building are cleaned and disinfected under regular control with protocol.
- For greater health safety, customers who do not want their own daily clearing room can give notice about the reception.
- Any files (Bar, Restaurant, Check-in and Check-out) will be adjusted to allow the distance of security as per Covid-19 regulations.
- Any suspected cases of Covid-19 will be handled promptly as required by law.
- The afore mentioned guidelines may be subject to changes based on any governmental changes.

### **Culinary delights**

- Our restaurant and bar are open for breakfast, lunch, afternoon snack, apres-ski, dinner as usual.
- The tables on the Restaurant will be assigned by room or by group and the composition of the same must necessarily remain unchanged for the duration of the stay.
- The breakfast will be buffet style but all drinks and some foods for safety reasons will be served by the staff.
- You can download our menu, wine list as well as our bar menu comfortably with the QR code on your mobile phone.

Everything has changed, but we're still the same. Your satisfaction and the quality remain our firm standards.

**We and our staff are at your disposal anytime and will provide you with the best advice in every situation.**

You've earned it ♥

Take your time and experience unforgettable days with us in the Monte Triplex

Barbara & Stefano